

## INTELLEDOX INTEGRATION OPTIONS

Intelledox strives to make our software as valuable for clients as it can possibly be. That's why our development team worked hard on ensuring that Intelledox integrates seamlessly with your existing business systems, increases their efficiency and adds value to your business.

### HOW INTELLEDOX INTEGRATES

Intelledox integrates with other systems at different stages of the document lifecycle:

- Existing third party applications can call Intelledox to trigger document creation as part of a process workflow. For example, a document could be generated from a custom-built application or website.
- While generating a document, Intelledox can retrieve data from a variety of systems or data stores. Intelledox may retrieve data from a variety of systems to generate a single document.

Possible data stores include:

- ODBC/OLEDB data sources such as SQL Server, Oracle or DB2
- RSS feeds
- XML Web Services
- Custom data provider (an adapter can be plugged in to handle data)

- Finally, after the document has been created, it must be stored. Intelledox can deliver content to storage and archiving systems such as SharePoint, TRIM, or a custom system. Alternatively, Intelledox can email, print, or fax documents as required by the business.

The integration options offered by Intelledox can be combined to handle the complete end-to-end document creation process. The look and feel of the Intelledox interface can be fully customized, the end user may be unaware they are using



### INTELLEDOX POPULAR INTEGRATION SCENARIOS

- A custom calling application passes an XML file or string to Intelledox. Intelledox processes the data and returns a complete document without user interaction.
- A CRM system passes a small amount of data to Intelledox, which starts a partially complete Q&A session and prompts the user for some additional information required by the document that is not available in the CRM system. The generated document is sent to a print house where it is printed and mailed to a client.
- An end user indicates they wish to generate a particular type of document for a customer, a Q&A wizard allows the user to search for a customer record and a document is automatically populated with the

customer's data. The generated document is emailed to a client and stored in a content management system such as SharePoint.

Intelledox can add value to any line-of-business application by integrating at all stages of the document lifecycle. All generated documents are accurate, compliant, and correctly formatted.

As it is crucial for us to identify your needs and current business processes, we have designed a small questionnaire to help you work out what type of integration is best for your organization.

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### INTELLEDOX INTEGRATION QUESTIONNAIRE

1. **Do you want your application to be the starting point and request documents from Intelledox by calling Intelledox? Or will Intelledox be accessed directly by users, and request data from your other applications?**
2. **Does the existing application store its data in a standard data source like SQL Server or Oracle?**
3. **Does the existing application provide any RSS or Web Services to access its data?**
4. **Does the existing application have the ability to call a Web Service and pass in XML or CSV data?**
5. **Can an existing application make use of XML generated by Intelledox?**

#### ABOUT INTELLEDOX

Intelledox is a 4<sup>th</sup> generation document creation system and specifically addresses what leading analysts refer to as "content chaos" caused by a lack of a structured and centralized approach to document generation. Intelledox creates significant business advantage through the automation of document-centric business processes. By leveraging existing investment in document management and information assets, Intelledox assists organizations to drive down operational costs, deliver increased efficiency, reduce compliance risk, and improve user experience. Intelledox has delivered high quality enterprise software solutions to a growing portfolio of large corporate and government customers across the globe. Currently some 300 customers and 400,000 users benefit from the solutions developed by Intelledox Pty Ltd. Headquartered in Australia, Intelledox has an international presence across the globe with offices in the North America, Singapore, and the United Kingdom.

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