

CASE MANAGEMENT DONE RIGHT.

intelledox 
intelligent document creation

LEVERAGING AUSTRALIAN INNOVATION

Intelledox, a highly innovative document creation solution that is significantly improving process efficiencies across all industries and the government sector.

Case management solutions focus on updating customer-centric documents such as health records or legal case lifecycles. Intelledox will help lower costs, with greater efficiencies, allowing flexible approaches specific to your business. Intelledox is your perfect matter manager.

SUPPORTING A RANGE OF BUSINESS PROCESSES

Utilising world class business analysis and architecture design skills, the Intelledox Case Management solution can be configured to support a wide array of business requirements including:

- ▶ Work Management
- ▶ Vendor Panel Management
- ▶ Portfolio Management
- ▶ Contract Management
- ▶ Patient Management
- ▶ Audit Management
- ▶ Complaints Management
- ▶ Procurement Management

TRANSFORMING BUSINESS PROCESS AUTOMATION

Intelledox Case Management is transforming the way IT is being used to deliver process automation, so you can:

- ▶ Obtain real-time visibility of business activity
- ▶ Automatically commence process flows based on business rules
- ▶ Utilize existing corporate data repositories

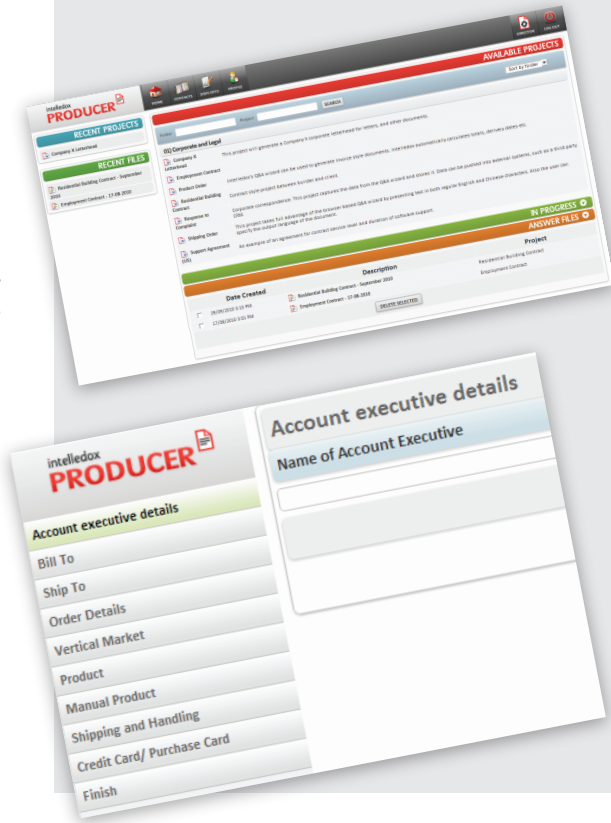
Intelledox features:

- ▶ Process workflow
- ▶ Integrated reporting
- ▶ Executive dashboards
- ▶ Enterprise mobility
- ▶ Intelligent document generation

RIVALLING TRADITIONAL ERP

Intelledox Case Management is challenging traditional ERP solutions, and delivers comprehensive functionality combined with small-to-large scale deployment flexibility, allowing you to:

- ▶ Rapidly create web portals and dynamic forms
- ▶ Link to workflow and knowledge repositories
- ▶ Generate reports from multiple data sources



- ▶ Access and re-use existing data
- ▶ Seamlessly capture client information

- ▶ Dynamic 'smart forms'
- ▶ Powerful search functionality
- ▶ Performance data and metrics
- ▶ Trend mapping

- ▶ Deliver mail-merge and auto alerts
- ▶ Integrate with core and legacy applications

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DYNAMIC DOCUMENT GENERATION & INTUITIVE 'SMART FORMS'

Leveraging native document creation, Intelledox Case Management enables the creation, management and delivery of dynamic correspondence as an integrated element of business process, allowing:

- ▶ Automation of correspondence
- ▶ User-driven template creation and management
- ▶ XML-based business rules automation
- ▶ End-to-end workflow.
- ▶ Dynamic generation of smart web forms
- ▶ Automate data capture to and from existing systems
- ▶ Real-time metrics and reporting

SOLUTION FEATURES & BENEFITS

FEATURES	BENEFITS
Re-use existing data	Reduced double entry
	Increased accuracy
	Improved efficiency
Automation of business process	Concentration on core activities
	Reduce time checking
	Traceability
Intelligent document generation	Intuitive user interface
	Business user-driven
	Limited reliance on IT
	Content governance
	Centralised control
Integration to line of business applications	Improved accuracy
	Saves time
	Use existing data
Use existing templates	No redesign
	Known look and feel
No macros	Saves time
	No reliance on IT developers/designers
COTS solution	No customisation
	WYSIWYG (What you see is what you get)
Configurable	Meet expectations
	No unexpected development costs
Access to the right information	Improved decision-making